

服務地點

SERVICE LOCATION

地址：西九龍海庭道19號香港紅十字會總部

電話：2610 0515/ 2802 0021

傳真：3103 4010

電郵：mel@redcross.org.hk

Hong Kong Red Cross Headquarters

19 Hoi Ting Road, West Kowloon

Tel. no: 2610 0515/ 2802 0021

Fax no: 3103 4010

Email: mel@redcross.org.hk

服務查詢時間

SERVICE HOURS

星期一至五 上午9時至下午5時

(下午1時至2時午飯時間暫停服務)

星期六 上午9時至下午12時

(星期日及公眾假期休息)

Monday - Friday 9:00am- 5:00pm

(Lunch time: 1:00pm-2:00pm)

Saturday 9:00am- 12:00pm

Closed on Sundays and public holidays



掃描QR code了解更多本
會器材到戶資訊

Visit our website for more details
on "Door-to-door" delivery service

 香港紅十字會
HONG KONG RED CROSS

輔助行動器材租借服務

Mobility Equipment Loan Service

器材到戶服務

Door-to-door Delivery Service



電郵 (e-mail) : mel@redcross.org.hk

<http://link.redcross.org.hk/doortodoordeliveryservice>

 香港公益金
THE COMMUNITY CHEST
會員機構 MEMBER

器材到戶服務

DOOR-TO-DOOR DELIVERY SERVICE

香港紅十字會自1975年開設「輔助行動器材租借服務」，為傷病者及有需要人士提供價廉且優質的輔助行動器材。本會於2021年初開展「器材到戶服務」，並於2022年中正式將此服務恆常化，旨在為有需要人士提供適時及便利的器材租借服務。服務使用者可以自付運費形式，預約輔助行動器材直接運送到家中或指定地點。合資格人士更可獲豁免部分器材運費及/或部分器材租金（最多三個月）。

Hong Kong Red Cross Mobility Equipment Loan Service (MEL) has been in operation since 1975. We strive to provide high quality mobility equipment at nominal price for the sick and temporary disabled who require short-term mobility equipment. Door-to-door delivery service was piloted in early 2021 and was incorporated into MEL service in mid 2022. We target to provide timely and convenient mobility equipment loan service through self-financed door-to-door delivery service. Free delivery and rental fee waiver (max. 3 months) will be available to eligible applicants.

申請流程

APPLICATION PROCESS

申請方法: Application method:

1. 傳真申請表及證明文件副本至3103 4010
Fax application form and proof to 3103 4010
2. 郵寄申請表及證明文件副本到西九龍辦事處
Mail application form and proof to West Kowloon Head Office
3. 電郵申請表及證明文件副本至
Email to mel@redcross.org.hk

確認費用 (運費、器材租金及按金)

Fee confirmation (delivery, rental, deposit)

1) 安排送貨
Delivery confirmation

2) 器材到戶運送
Door-to-door delivery

續租或安排歸還器材

Rental renewal/ return of equipment

器材租金

LOAN CHARGES

器材 Equipment	每月租金 Charge per month	按金 Deposit
步行架 Walking frame	\$50	\$100
四腳叉 Quadripod	\$50	
拐杖 Elbow crutches	\$50	
輪椅活動枱板 Wheelchair flip tray	\$50	
沐浴椅 Bathing chair	\$50	
有轆步行架 Rollator	\$70	
便椅 Commode chair	\$80	
助行車 Rollator with a basket	\$120	\$200
輪椅 Wheelchair	\$120	
高背輪椅 Reclining Wheelchair	\$190	\$400
手提斜台板 Portable Ramp	\$250	\$500
可傾斜沐浴便椅 Advanced Commode Chair	\$400	\$1000
高背傾斜及後躺輪椅 Advanced Reclining Wheelchair	\$600	

所需之器材如不在此列請致電2610 0515查詢

有關器材運費，可到本會網站查閱最新資訊。
For the most updated prices of self-financed door-to-door delivery service, please visit HKRC website.

申請豁免器材運費/租金條件

Criteria for delivery fee/rental fee waiver

對象 Target	申請條件* Eligibility Criteria	
長者 Elderly persons	• 香港居民 及 • 60歲或以上獨居或兩老同住者 • 需要短期借用輪椅/輔助行動器材 • Hong Kong resident; and • Elderly person aged 60 or above; or • Singleton or doubleton elderly • Require short term mobility equipment	正領取綜合社會保障援助(綜援) 或長者生活津貼 Recipients of Comprehensive Social Security Assistance (CSSA) or Old Age Living Allowance (OALA)
低收入家庭 (行動不便人士或其照顧者) Low-income people with disabilities/ low-income caregivers	• 香港居民 及 • 需要短期借用輪椅/輔助行動器材 • Hong Kong resident; and • Require short term mobility equipment	正領取綜合社會保障援助(綜援) 或每月家庭收入不超過「在職家庭津貼計劃(全額津貼)」的每月入息上限 Recipients of Comprehensive Social Security Assistance (CSSA) or the individual's monthly household income does not exceed the income & assets limit of "Working Family Allowance Scheme (WFA)"

註：申請人需遞交相關入息證明文件，申請方會獲考慮
Please submit relevant income proof document with application form for consideration

申請豁免器材運費/租金流程

APPLICATION PROCESS

